

Member number: **17-1522**

# Certificate of Membership

*for*

## **FENEX WINDOWS LTD**

TTC BUILDING, 26 ST CROSS STREET  
HOLBORN  
EC1N 8UH

---

Date of issue: **13/04/2021**



---

Signed By:  
*Jon Vanstone, Certass Chairman*

The above named company have declared that they meet the Certass Trade Association requirements for membership and shall abide by the consumer pledge as follows.

### All Trade Association members shall:

- 1 Not mislead or take advantage of consumers
- 2 Consistently provide a high level of customer service
- 3 Treat consumer's home with care and respect
- 4 Listen to consumer's needs to ensure an honest course of action
- 5 Provide quotes, estimates and contracts in writing and plain English
- 6 Adopt appropriate standards of best practice to carry out work
- 7 Only use materials appropriate for the work and meet industry standards
- 8 Register all appropriate installation work with our Certification Body
- 9 Uphold the integrity of the code, always
- 10 Not act in a prejudice manner by treating all customers fairly

To determine if this certificate is current, valid, and for further clarification on certification scope, please visit [www.certifiedcompetent.co.uk](http://www.certifiedcompetent.co.uk), inputting the company name in the search field.

Alternatively, call Certass on 01292 502 396. This certificate remains the property of Certass Limited and must be returned on request or termination of membership.